



## **Discrimination is Against the Law**

Conway Women's Health Center, PA (CWHC) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. CWHC does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

CWHC provides free aids and services to people with disabilities to communicate effectively with us, such as: Qualified sign language interpreters

CWHC provides free language services to people whose primary language is not English, such as: Qualified interpreters through LanguageLine Solutions

If you need these services, please let the front office staff know when making your appointment.

If you believe that CWHC has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Katy Mullins, Office Manager, 2200 Ada Ave. Ste. 301, Conway, AR 72032.

(501) 450-3920 Fax: (501) 450-7718 Email: [conwaywomen@cwhc.org](mailto:conwaywomen@cwhc.org).

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Katy Mullins is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights:

- Electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>
- By mail at:
  - U.S. Department of Health and Human Services
  - 200 Independence Avenue SW
  - Room 509F, HHH Building
  - Washington, D.C. 20201
- By phone at:
  - 1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>